

APIS Footwear - Easy Return & Exchange

180 Day Satisfaction Guarantee

Your satisfaction is our goal! We strive to provide our customers with the highest level of service possible.

Before returning your shoes for refund or exchange, please make sure:

- (1) All shoes must be in their original, unworn condition. Please try on your shoes on carpeting to prevent scuffing.
- (2) Shoes must be returned in their original shoe box and must be placed inside a packing box to avoid damage to the shoes and shoe box.
- (3) All returns must be made within 180 days of the issuance of invoice.
- (4) Please complete the return items section below and include it with your return order.
- (5) Customer is responsible for postage charges included with the shipping of the returned item(s).

Invoice No: _____ Customer ID: _____ Phone: _____

RETURN CODES

- 01 Too short/small
- 02 Too long/large
- 03 Too narrow
- 04 Too wide
- 05 Received wrong item
- 06 Damaged
- 07 Color not as pictured
- 08 Product not as described
- 09 Shipping delayed too long
- 10 Not deep enough
- 11 Uncomfortable
- 12 Ordered wrong item
- 13 Other

RETURNED ITEMS:

RETURN CODE	ITEM NUMBER	COLOR	SIZE	WIDTH	QTY

EXCHANGE TO ITEMS: (FOR EXCHANGE ONLY)

RETURN CODE	ITEM NUMBER	COLOR	SIZE	WIDTH	QTY

COMMENTS:

APIS Footwear Co.
2239 Tyler Ave.
S. El Monte, CA 91733

East Coast customers may
return items to KY warehouse:

13026 Forest Centre Court,
Louisville, KY 40223

Apis will provide you with a return label and will pay for the shipping costs if you received defective or damaged items, or we shipped you the wrong item. Please call us for a return label if you have above mentioned situations.

Question? Call Toll-free **1-888-937-2747** (7am to 5pm PST Mon.-Fri.)