



# Apis Footwear Return & Warranty Policy

## 90-Day Satisfaction Guarantee Warranty and Limitation of Liability

Apis Footwear warrants its product (including any accessories) against defects in materials or workmanship as follows:

- Labor: For a period of one year from the date of purchase, if the product is determined to be defective Apis will repair or replace the product at no charge or pay the labor charge to any Apis authorized service facility.
- Parts: Apis will supply, at no charge, new replacement in exchange for defective parts for a period of one year.
- Accessories: Parts and labor for all accessories are covered for one year.

To obtain warranty services the purchaser must deliver the product to:

Commerce Atlantic Corporation DBA Apis Footwear

Returns Department  
2239 Tyler Avenue  
South El Monte, CA91733

Your satisfaction is our goal! We strive to provide our customers with the highest level of service possible. **Before returning the product for refund, please make sure:**

- (1) All products must be in their original, unworn condition. Please try on the product on carpeting to prevent scuffing.
- (2) All products must be returned in their original package and returns must be placed inside a packing box to avoid damage to the product and packaging.
- (3) All accessories (if any) came with the product should be returned in their original, unworn condition.
- (4) All returns must be made within 90 days of the issuance of invoice.
- (5) Please complete the return items section below and include it with your return order.
- (6) Shipping costs for return of damaged goods and subsequent replacement goods will be paid Commerce Atlantic Corporation dba Apis Footwear.
- (7) If a shipping error occurs due to Commerce Atlantic Corporation dba Apis Footwear, the company will pay freight both ways for return/exchange of goods. If an ordering facility error occurs, the ordering facility will pay freight both ways without a restocking charge.

There is no need to contact our customer service for a return unless you have a question or need assistance. Please save your tracking number.



## Return For Refund

Refunds for returned product will be issued within one week of receipt of the item/items. After your credit is processed, it may take an additional week for the funds to show in your account. Most banks take approximately a week to transfer funds on a credit card.

## Returned Items

Return Reason	Item Number & Description	Return Quantity

Question? Call Toll-free **1-888-937-2747** (8am to 5pm PST Mon.-Fri.)

Apis Footwear Company, 2239 Tyler Avenue, Unit B, South El Monte, CA 91733  
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