

Apis Footwear

Dear Valued Customers,

As you may have noticed, the number of confirmed Covid-19 patients growing exponentially national wide, we at Apis want to make sure that the health and safety of our employees are our top priority. We have been diligently monitoring and responding to the COVID-19 situation over the past couple of weeks.

Apis has taken several measures to mitigate the impact internally. We have encouraged our employees to practice best social distancing possible, no meetings in a group of three, and no prolonged time with each other. Employees are encouraged to occupy seats that are farther away from another. We have also asked non-critical position employees to work remotely or temporarily stay at home until further notice. We have requested employees who are still trying to keep the basic functions of the company and fulfilling the orders for the practitioners to wear face masks at all time to help mitigate the risk of exposure to our front line employees..

Our production, distribution, and shipping facilities are fully operational without any disruption in service at this time.

We recognize this is a challenging time for all, and you may have experienced some lag on getting through customer service representatives by phone. Please understand that we have reduced our work hours to 9:30 am - 4:30 pm PST (M-F) and only limited staff attending the phone calls. Please try to contact us through emails and faxes, you can also place orders online or through email.

Email addresses we encourage you to use:

Order submission and status: Orders@apisfootwear.com
Accounting: AR@apisfootwear.com (Accounts Receivables)
AP@apisfootwear.com (Accounts payables)
Invoice & credits: Invoice@apisfootwear.com
Sales support: Sales@apisfootwear.com

As always we appreciate your business and support. We will keep you informed if anything else comes up.

Stay safe and healthy!
Harrison Bai, GM, MBA,CPed
Apis Footwear Company